



Quality, Safety and Care Experience Committee

National Resources and References

Resource	Description	Webpage
ANA Code of Ethics	A guide for carrying out nursing responsibilities in a manner consistent with quality in nursing care and the ethical obligations of the nursing profession.	http://www.nursingworld.org/codeofethics
Agency for Healthcare Research and Quality (AHRQ)	Produces evidence to make health care safer, higher quality, more accessible, equitable, and affordable. Works within the U.S. Department of Health and Human Services and with other partners to ensure the evidence is understood and used.	www.AHRQ.gov
Alliance for Patient Safety	Reference list for patient safety initiatives.	www.ALLIANCEFORPATIENTSAFETY.org
American Society for Health-System Pharmacist (ASHP)	Advocates and supports the professional practice of pharmacists in hospitals, health systems, ambulatory clinics, and other settings spanning the full spectrum of medication use. ASHP serves its members as their collective voice on issues related to medication use and public health.	www.ASHP.org

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American Hospital Association (AHA)	Represents and serves all types of hospitals, health care networks, and their patients and communities. Nearly 5,000 hospitals, health care systems, networks, other providers of care and 43,000 individual members come together to form the AHA.	www.AHA.org
American Society of Healthcare Risk Management (ASHRM)	A personal membership group of the American Hospital Association (AHA) with nearly 6,000 members representing risk management, patient safety, insurance, law, finance and other related professions.	www.ASHRM.org
Anesthesia Patient Safety Foundation (APSF)	Improves the safety of patients during anesthesia care by encouraging and conducting safety research and education, patient safety programs and campaigns, and the national and international exchange of information and ideas.	www.APSF.org
Collaborative Alliance for Nursing Outcomes (CALNOC)	<p>CALNOC (Collaborative Alliance for Nursing Outcomes), is the leading provider of actionable information and research on nursing sensitive quality indicators.</p> <p>On the forefront of patient care excellence, CALNOC created the first nursing database registry of nursing sensitive indicators which turns patient outcome data into powerful information for hospital executives to help guide decisions to advance global patient care. Today CALNOC is the nation's only nurse sensitive registry managed, operated and designed by nursing.</p>	<p>www.calnoc.org</p> <p>CALNOC resources:</p> <p>www.calnoc.org/?page=16</p>

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Center for Medicare/Medicaid (CMS)	A federal agency within the US Department of Health and Human Services (DHHS) that administers the Medicare program and works in partnership with state governments to administer Medicaid, the State Children’s Health Insurance Program (SCHIP), and health insurance portability standards.	www.cms.gov
Hospital Quality Alliance (HQA)	Develops and implements the CAHPS Hospital Survey is part of a larger effort known as the Hospital Quality Alliance (HQA).	http://www.allhealthpolicy.org/glossary/hospital-quality-alliance/
Hospital Consumer Assessment of Healthcare Providers and Services (HCAHPS)	Provides a standardized survey instrument and data collection methodology for measuring patients' perspectives on hospital care. While many hospitals have collected information on patient satisfaction, prior to HCAHPS there was no national standard for collecting or publicly reporting patients' perspectives of care information that would enable valid comparisons to be made across all hospitals.	www.hcahpsonline.org
Human Factors and Ergonomics Society (HFES)	Promotes the discovery and exchange of knowledge concerning the characteristics of human beings that are applicable to the design of systems and devices of all kinds.	www.HFES.org
Institute for Healthcare Improvement (IHI)	A leading innovator, convener, partner, and driver of results in health and health care improvement worldwide. IHI’s vision is a future in which everyone has the best care and health possible.	www.IHI.org
Institute of Medicine (IOM)	An independent, nonprofit organization that works outside of government to provide unbiased and authoritative advice to decision makers and the public. Many of the studies that the IOM undertakes begin as specific mandates from Congress; still others are requested by federal agencies and independent organizations. The IOM also convenes forums, roundtables, and standing committees, as well as other activities, to facilitate discussion, discovery, and critical, cross-disciplinary thinking. In 2010, the IOM released the Future of Nursing Report, <i>Leading Change, Advancing Health</i> .	http://iom.nationalacademies.org/Reports/2010/The-Future-of-Nursing-Leading-Change-Advancing-Health.aspx

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Institute for Safe Medication Practices (ISMP)	Devoted entirely to medication error prevention and safe medication use. ISMP represents more than 35 years of experience in helping healthcare practitioners keep patients safe, and continues to lead efforts to improve the medication use process. The organization is known and respected worldwide as the premier resource for impartial, timely, and accurate medication safety information.	www.ISMP.org
The Joint Commission	An independent and not-for-profit organization that accredits and certifies more than 20,500 health care organizations and programs in the United States. Joint Commission accreditation and certification is recognized nationwide as a symbol of quality that reflects an organization’s commitment to meeting certain performance standards.	www.jointcommission.org/
The Leapfrog Group:	Voluntary program aimed at mobilizing employer purchasing power to alert America’s health industry that big leaps in healthcare safety, quality and customer value will be recognized and rewarded. Among other initiatives, Leapfrog works with its employer members to encourage transparency and easy access to healthcare information as well as rewards for hospitals that have a proven record of high quality care.	www.leapfroggroup.org
National Coordination Council for Medication Error Reporting and Prevention Foundation (NCCMERP)	Maximizes the safe use of medications and increases awareness of medication errors through open communication, increased reporting and promotion of medication error prevention strategies.	www.NCCMERP.org
National Database of Nursing Quality Indicators (NDNQI)	A repository for nursing-sensitive indicators. This nursing quality information can then be used by healthcare centers to make informed staffing decisions and improve patient outcomes, as well as by researchers who are granted access to data through the NDNQI Research Council.	http://www.pressganey.com/our-Solutions/performance-and-advanced-analytics/clinical-business-performance/nursing-quality-ndnqi

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National Forum of State Nursing Workforce Centers	A group of nurse workforce entities that focus on addressing the nursing shortage within their state and contribute to the global effort to assure an adequate supply of qualified nurses to meet the health needs of US residents.	www.nursingworkforcecenters.org
National Patient Safety Foundation (NPSF)	A central voice for patient safety since 1997, NPSF partners with patients and families, the health care community, and key stakeholders to advance patient safety and health care workforce safety and disseminate strategies to prevent harm. NPSF is an independent, not-for-profit 501(c)(3) organization.	www.NPSF.org
National Quality Forum (NQF)	Membership-based organization that works to catalyze improvements in healthcare. NQF convenes working groups to foster quality improvement in both public- and private-sectors; Endorses consensus standards for performance measurement; Ensures that consistent, high-quality performance information is publicly available; and seeks real time feedback to ensure measures are meaningful and accurate.	www.Qualityforum.org
Association for Patient Experience (AfPE)	The primary aim for AfPE is to improve the patient experience by providing healthcare providers, patients and their families with information, education, networking opportunities and related resources focused on best practices. AfPE is a 501(c)(3) nonprofit organization sponsored by Cleveland Clinic.	www.patient-experience.org
Partnership for Patient Safety (P4PS)	Patient-centered initiative to advance the reliability of healthcare systems worldwide. P4PS initiates focused partnerships and joint ventures with organizations and individuals that share our core values and objectives of achieving a healthcare system that are authentically patient-centered and systems based.	www.P4PS.org

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Patient Safety Institute (PSI)	Membership organization governed by consumer, physician and hospital advocates. Working to ensure patients receive care from healthcare providers with access (with permission) to their Personal Health Record, PSI provides the healthcare industry with a commonly owned, inclusive network utility to help deliver real-time healthcare information to achieve: (1) More complete clinical information at the point of treatment or decision. (2) Reducing errors caused by incomplete clinical information. (3) Lower costs through reduction of duplicate diagnostic tests and unnecessary admissions.	https://www.northwell.edu/research-and-education/continuing-and-professional-education/center-for-learning-and-innovation/patient-safety-institute
Robert Wood Johnson Foundation (RWJF)	Nation's largest philanthropic organization devoted solely to the public's health, with a unique capacity and responsibility to address the most pressing health and health care issues facing society.	www.RWJF.org
U.S. Pharmacopeial Convention (USP)	Improves global health through public standards and related programs that help ensure the quality, safety and benefit of medicines and foods.	www.USP.org
Veterans Administration National Center for Patient Safety	Established in 1999 to lead the VA's patient safety efforts and to develop and nurture a culture of safety throughout the Veterans Health Administration. The primary goal is the nationwide reduction and prevention of inadvertent harm to patients as a result of their care.	www.patientsafety.va.gov
Web Mortality & Morbidity (AHRQ)	A website to submit cases that highlight medical errors. All submissions are anonymous.	https://psnet.ahrq.gov/webmm
World Health Organization (WHO)	The directing and coordinating authority for health within the United Nations system. WHO is responsible for providing leadership on global health matters, shaping the health research agenda, setting norms and standards, articulating evidence-based policy options, providing technical support to countries and monitoring and assessing health trends.	www.who.int/en/